**Interview Questions**
- Ask them to fill out the consent form and the demand/supply checklist

**SECTION 1: Demand & Supply**

**Demand**
- **PRICE**: How much would you pay someone to help you deliver:
  - (each item, refer to the list they fill out)
- **FREQUENCY**: How often do you wish for this delivery help?
  - (each item, refer to the list they fill out)

**Supply**
- **SUPPLY OR NOT**: You’ve answered yes/maybe/no that
  - **Yes**: you would be willing to do someone a small favor to deliver something and make some extra money out of it. Which of the following would you be willing to help someone deliver? (ask them to check the list)
  - **Maybe**: you are not sure if you would be willing to do someone a small favor to deliver something and make some extra money out of it. What are your concerns?
  - **No**: you would not be willing to help someone deliver things and make some extra money. Why? What are your concerns?

- **PRICE**: Under these settings, what’s the price you would be willing to help deliver? (e.g. $1? $2...)
  - (determine the frequency of delivering each item, refer to the list they fill out)

- **FREQUENCY**: You said that you usually get around by ________, and you spend most of your spare time in __________, which of the following do you think you will be able to help deliver on a weekly or even daily basis? How frequently?
  - (determine the frequency of delivering each item, refer to the list they fill out)

**SECTION 2: User Experience**

(Release a task)

**General behaviors:**
- When you need help in life from your friend to help you deliver something, what do you usually tell them? (what to do, when to do, how to do… etc.)
- How do you usually tell your friends to help you deliver something? (call? text?)
  - Why?
- What are the things that you have requested your friends’ delivery help for?
- Under what circumstances have you wanted delivery help from them?

**Specific behaviors:**
Tell us the last time you wanted delivery help from a friend.
- What was the item?
- When was it?
● Where were you?
● What were you doing?
● Why did you needed their help?
● How much time did you give your friend to help you? (duration of the task)
● Why did you ask this specific friend?

Grab a task

General behaviors:
● Suppose that you are asked and you decide to help deliver something for your friend, what information would you want to know?
● What would be a time window/allowance/deadline of the delivery task that you promise for? (what would be your promising time allowance for each delivery task?)
● If someone pays you for this delivery help, would you decide to help them if you are busy, free, or between?

Specific behaviors:
● Have you ever been asked to help deliver something for your friends?

Tell us the last time you were asked to help.
● What were you doing?
● How did they ask you?
● When was it?
● How far was the delivery distance?
● How much time did it take?
● Did you say yes immediately, or did you talk or negotiate more (if yes, what did you negotiate about)?